ATRIDAD LAHJI

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Summary:

I am a full-stack web developer, system administrator, IT Specialist, and researcher with a background in cloud services, server and network administration, learning management system management, instructional design, and professional client support.

Technical Skills

- Well-versed in JavaScript, TypeScript, Python, C# and Go
- Modern front-end JavaScript libraries such as React, Vue.js, and Svelte
- Modern JavaScript meta-frameworks such as Next.js and Remix.js
- Modern testing tools such as Jest, Cypress, and Playwright
- Builds integrations with third-party services such as Stripe
- Works with NoSQL and SQL databases (MySQL, PostgreSQL, SQLite, MongoDB)
- Builds robust caching layers with in-memory stores such as Redis and DragonflyDB
- Cloud deployment to AWS using CDK
- · Writes scripts via Bash or Python
- Building containerized applications with **Docker**

Soft Skills

- 7 years of direct-facing customer service and technical support experience
- Experience providing **mentorship** to those new to technical fields
- Experience **presenting topics** to diverse audiences of up to 100 people
- Collaborates effectively with various stakeholders, both internal and external
- Investigative and curious mind, always willing to learn
- Experience working in cross-functional teams
- Excels in time management, multi-tasking, and coordination of tasks

Professional Experience

Research Technician: University of Saskatchewan – Co-investigator

Grant Title: Facilitating Self-Management Throughout the Lung and Kidney Transplant Journey with HELP (the Health Education and Learning Platform)

November 2023 – Present

- Developing mobile and web applications as part of an ongoing grant funded research project
- Coordinating with other grant investigators to deliver a minimum viable product for beta testing

- Gathering requirements from stakeholders to craft a vision for the product timeline
- Building and presenting prototypes for applications built with Figma
- Acting as the technical lead and supervisor to a team of junior developers
- Managing project sprints and enforcing software engineering best practices

Atridad Lahiji Freelance

June 2019 – Present

- Creates solutions to client problems with quality-built software
- Provides consulting on technical projects on topics such as development, architecture, workflows, etc.
- Provides consulting for integrating payment providers like Stripe
- Hosted and managed email and WordPress servers for clients

Software Developer II: Alberta Motor Association

August 2021 – November 2023

- Developed and maintained web applications built with Amazon Web Services
- Used React via Create React App for standalone applications and micro-frontends
- Collaborated in a team during SCRUM meetings and project planning
- Provided tier 3 support for internal services
- Participated in a bi-monthly 24/7 on-call rotation
- Mentored students in the organization's Developer in Training Program

Software Developer: University of Alberta IST

October 2019 – August 2021

- Frontend development of web applications using Vue.js
- Leveraged Amazon Web Services to adopt a serverless architecture
- Maintained a secure exam application developed in-house
- Monitored and maintained an exam scheduling system hosted on-premises

Support Analyst: University of Alberta IST

July 2017 – Oct 2019

- Provided support for our Moodle installation to students and faculty
- Maintained and streamlined documentation for **Moodle**
- Frontend development of web applications using Vue.is
- Hosted training sessions for up to 100 faculty and staff members

Support Analyst: University of Saskatchewan ICT

September 2012 – May 2017

- Provided front-line technical support for students, faculty, and staff
- Managed account information for clients
- Maintained library printers and computers

Education

University of Saskatchewan: MSc Computer Science

2024 - Present

University of Saskatchewan: BSc Computer Science

2017 - 2019

University of Saskatchewan: BSc Computer Engineering

2012 - 2017

Talks

<u>How to ship less JavaScript: DEV Edmonton Society JS/Ruby/Python Meetup</u> July 06, 2023

<u>Hypermedia as the engine of application state - an Introduction: DEV Edmonton Society JS/Ruby/Python Meetup</u>

February 01, 2024

Volunteer

<u>Big Brother Big Sisters - Mentorship</u> 2021 – 2022